





Minutes of meeting held on 17th December 2024 @ 2:00pm

Venue: Meeting Room 5, UKSC

Attendees: Iain Lanaghan -Non-Executive Director (Chair)

Julie Nerney - Non-Executive Director Vicky Fox – Chief Executive Officer

Sam Clark - Director of Corporate Services and Change

Celia Cave – Registrar

Paul Strang – Finance Director

Apologies: Jane Furniss – Non-Executive Director

Board Secretary

Agenda Item 1: Welcome and Apologies

- 1. The Chair welcomed everyone to the meeting of the Board including the Finance Director as this was his first UKSC Board.
- 2. Apologies were received from one of the NEDs and the Board Secretary.

Agenda Item 2: Declaration of Interests

3. No declarations were made.

Agenda Item 3: Minutes and Action Log

4. The minutes of the last meeting were discussed, and one minor amendment was discussed.

Agenda item 4 - Operational Overview and Performance

5. The CEO provided an overview of what had been achieved in the last calendar year and since the last Board meeting. There had been several significant achievements in the last year. The CEO highlighted the amount and quality of all the hard work undertaken by staff with all of this having been delivered alongside business as usual.

- 6. The CEO then turned to what next and highlighted the upcoming priorities. These were business planning recognising this would be the third and final year of this business planning cycle, Phase 2 of the Spending Review which would focus on 2026 and beyond and embedding the new culture and use of tools introduced as part of the Change Programme.
- 7. The Registrar, Finance Director and Director of Corporate Services and Change then provided an overview of the activity in their respective areas. The Board noted the other updates and performance, including the people section of the report. The Board expressed their thanks to the Head of HR who was leaving the Court at the end of December 2024 and look forward to working with his successor.
- 8. The Board noted the Risk Register and the new approach to not considering the risk register at every meeting whilst the Board ensured the right strategic board governance was in place. Experience of other Boards were discussed to enable the UKSC Board to continually improve and ensure a better understanding of the relationship between the strategic priorities and risks which would stop the Court delivering identified outcomes.

Agenda item 5 - Committee updates

- 9. The CEO provided an overview of the last Management Board which focused on a deep dive on operational performance. The CEO highlighted that the team were engaged and delivering a lot of quality work. The CEO also spoke about the Management Team session which took place every two month.
- 10. The Chair provided an overview of the last ARAC meeting. There was a deep dive on one of the corporate risks, GIAA reports and the progress with actions were discussed.
- 11. The Director of Corporate Services and Change provided an overview of the last Change Programme Board. The Board discussed the main products of the Programme went live (public beta) on 6th December, the hyper care period which followed and proposals for ongoing support for the new infrastructure and ways of working after March 2025.

Agenda item 6 - Strategic Priority Deep Dive - Serving the Public

- 12. The CEO introduced this item and highlighted that the Court was on track to deliver all activities identified in the Business Plan. The CEO sought the views of the Board on areas of future focus and how the Court could ensure that there was a consistent understanding of and focus on "the public" in its many forms.
- 13. The Board recognised the importance of simplicity and how the Court should remain committed to doing what it was there to do, brilliantly every day. The Board discussed who the public might be for Court and how interactions should be meaningful and targeted, and the value and impact of those engagements emphasised.

Agenda item 7 - Change Programme

14. The Director of Corporate Services and Change introduced this item by confirming that the Programme had delivered the public beta on time, within budget and most importantly was user led. The Director explained the period of hyper care was coming to an end and no significant bugs or issues had been identified. Those issues which had been identified did not impact functionality or the user experience. The Registrar explained how the new systems and ways of working had been adopted by colleagues and Court users.

Agenda item 8 - Board Effectiveness Review

15. The Finance Director introduced this item, explaining that the results of the review had been considered by the Management Board where common themes and areas for incremental improvement had been identified. The report indicated that there were no areas which requirement fundamental review and outlined improvements which would start to improve those areas identified and provide a firm grounding for the next three years.

Agenda item 9 - Any other business

16. The Board discussed the Strategy Day planned for January 2025.

Date of next meeting - 4 March 2025